

Did You Know That

AIMSonScene software updates are cumulative. This means that you do **not** have to download and install every release made available by FieldSoft. The reason is that each new release contains all previous fixes and enhancements made to the software going back to June of 2005.

How does this impact your agency and IT support staff? You could for example, go to the download website upon notification of the new release and review the most recent "Release Notes". At that time you could review the current state of your system and decide to download and install the software, or not.

Another example involves loading software on to a replacement computer. Start the process by loading software from the latest installation CD-ROM that was shipped to you when you renewed your software support and software enhancement (SSSE) subscription. Next, download the latest release from the FieldSoft website and install that update. Enter the software unlock code when prompted, and you're good to go. Note that you did **not** have to download and install multiple updates.

AIMSonScene User Documentation Updates

I'm embarrassed to admit that I only recently realized AIMSonScene end user software documentation has not been going out with each bi-monthly update. I have no excuse to offer. I was not paying close enough attention to what was being offered on the download website, and I missed the significance of the oversight when it was discussed in the past.

I apologize for my mistake.

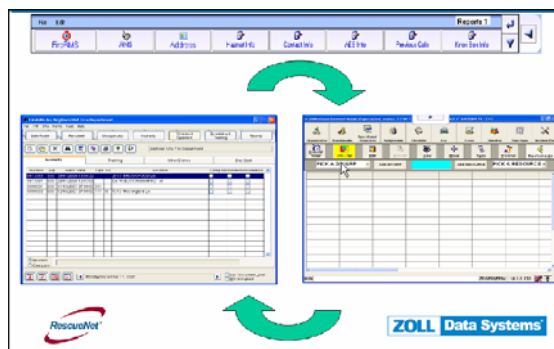
Corrective action has been a priority. Customers can now download AIMSonScene documentation that reflects the most current software version available to them. To download the documentation 1.) go to www.fieldsoft.com/ssse, 2.) enter your FieldSoft assigned user name and password when prompted, and 3.) select the documentation needed.

Next Software Update

The next updates will be available on or about February 29, 2008.

ZOLL Data Systems Interfaces RescueNet® FireRMS with AIMSonScene

(CHANDLER, AZ – December 15, 2007) – ZOLL Data Systems has created an interface for their RescueNet FireRMS Mobile records management system and FieldSoft's AIMSonScene™ incident command system (ICS) software. ZOLL Data Systems' new RescueNet Mobile Dashboard, released today, is the interface conduit.



The application passes current crew member lists in real time from the FireRMS Mobile staffing module to AIMSonScene™. The Mobile Dashboard also passes pre-fire plans stored within FireRMS Mobile to the AIMSonScene™ whiteboard feature. The AIMSonScene™ Report Log of incident events is automatically inserted into the FireRMS Mobile NFIRS Incident Narrative to fully automate after-action narrative reporting.

The RescueNet Mobile Dashboard is not limited to interaction with AIMSonScene™ only. It also functions as a graphic user interface (GUI) hub to provide centralized access to data, files, and applications.

What does the interface mean to customers? Mark Bouchard, FieldSoft co-founder, believes that "while other companies talk about possibilities, ZOLL Data Systems and FieldSoft turn possibilities into reality." Stewart Smith, RescueNet® FireRMS Product Manager, believes that the "FireRMS Dashboard will allow FireRMS users to access their data quickly during an emergency incident".

A December 18th, 2007 webcast, featuring RescueNet® Mobile Dashboard interaction with AIMSonScene can be found on the ZOLL Data Systems webcast page located at <http://www.zolldata.com/web/webcasts.aspx>.

FieldSoft Is Now A Certified Microsoft Partner

FieldSoft Inc. recently became a Certified Microsoft Partner. Our customers should indirectly benefit from the certification. How may you ask? FieldSoft demonstrated basic “competence and expertise with Microsoft technologies” as verified by independent third party testing of our software for “compatibility” with Microsoft Windows. Moreover, FieldSoft software engineers will need to enhance their software engineering knowledge and skills through continuing education and follow-up tests, if FieldSoft wishes to maintain its certification.

A more direct customer benefit that can be expected in the coming year is that FieldSoft will be able to participate in the Windows Error Reporting (WER) service. WER captures software crash and hang data from Microsoft Windows XP, Windows Vista, and Microsoft Windows Server 2003 operating systems and - when an end-user agrees - automatically reports the issue. WER will then categorize and prioritize the defects for follow-up action by FieldSoft.

In addition, our new partner status means FieldSoft will be able to conduct customer satisfaction surveys on line via a third party service offered through Microsoft. Note that Microsoft will ***NOT*** have access to survey respondent contact information, should FieldSoft start online surveys.

Please let Mark Bouchard know your thoughts regarding regular (e.g. - twice per year) on line customer satisfaction surveys. Specifically, should we implement the service, and if we do, will you participate?

AIMSonScene Software Exhibits

FieldSoft has been racking up frequent flyer miles over the last few months. Mark Bouchard staffed the company exhibit booth during the International Chiefs of Police Conference held in New Orleans, LA in November. TeraHop Networks Inc. was also present to discuss their on scene presence monitoring system.

Mark next traveled to San Antonio, TX for the ZOLL Data Systems RescueNet® FireRMS user conference. This was the first opportunity for ZOLL Data Systems staff to meet with the FireRMS User Group gathered under one roof since purchase of the FireRMS product from Bio-Key International. Mark participated in a joint Mobile Dashboard and AIMSonScene presentation to end users. Mark was also able to meet with ZOLL Sales Managers to brief

them on AIMSonScene, since ZOLL is now an authorized AIMSonScene value added reseller (VAR).

Unfortunately, Mark missed a scheduled opportunity to present an in depth AIMSonScene demonstration for customers that was also scheduled. It seems that Mark ate a tainted sandwich from a neighborhood market, and spent the next 24 hours fervently wishing that he was a vegan rather than an omnivore.

Gary Vender, FieldSoft Customer Training Specialist, spent two days in the Midwest during December. He was in North Chicago, IL. where he conducted a train-the-trainer session for the North Chicago Fire Division.

The most recent FieldSoft trip was to Seattle, WA. to participate in the Homeland Security Symposium hosted jointly by Microsoft and the International Association of Fire Chiefs. Mark Bouchard, and Stewart Smith, ZOLL Data Systems RescueNet® FireRMS Product Manager, staffed an exhibit booth, interacted with prospects and customers, and reestablished contact with current customers.

Mark Bouchard even tried to strong arm a critical incident management system (CIMS) vendor or two into interfaces between ICS and CIMS software products. Only time will tell whether or not Marks’ interface evangelizing will bear fruit.

FieldSoft’s next scheduled appearance at a national conference will be in Indianapolis, IN for the annual Fire Department Instructors Conference (FDIC 2008). Additional information regarding future conference exhibits of AIMSonScene can be found at <http://www.fieldsoft.com/news.html>.

General Caveats

Mark Bouchard is responsible for newsletter content. His many opinions are his own and may not necessarily reflect company policies. He can be contacted via PO Box 1378, Chandler, Arizona, 85244-1378 or by telephone at (480)899-2128.

AIMSonScene product pricing, features and availability are subject to change without notice.

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